



Your Choice for a Better Life

Terms and Conditions
in Lonjivita



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RISK OF LOSS

All items purchased from LONJIVITA are delivered pursuant to a shipment contract. This means that the risk of loss and title for such items pass to you upon our delivery to the carrier.

PRODUCT DESCRIPTIONS

LONJIVITA attempts to be as accurate as possible. However, LONJIVITA does not warrant that product descriptions or other content of this website is accurate, complete, reliable, current, or error-free. If a product offered by LONJIVITA itself is not as described, your sole remedy is to claim it in the court.



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PRICING

Currency for all products on WWW.LONJIVITA.COM is in Russian Rubbles. Except where noted otherwise, the List Price displayed for products on our website represents the wholesale price for Independent Distributors or, if you are a Retail Customer, the retail price listed on the product itself, suggested by the manufacturer or supplier, or estimated in accordance with standard industry practice; or the estimated retail value for a comparably featured item offered elsewhere. The List Price is a comparative price estimate and may or may not represent the prevailing price in every area on any particular day. For certain items that are offered as a set, the List Price may represent “open-stock” prices, which means the aggregate of the manufacturer’s estimated or suggested retail price for each of the items included in the set. Where an item is offered for sale by one of our merchants, the List Price may be provided by the merchant.

With respect to items sold by LONJIVITA, we cannot confirm the price of an item until you order; however, we do NOT charge your credit card until your order price has been confirmed. Despite our best efforts, a small number of the items in our catalogue may be mispriced. If an item’s correct price is higher than our stated price, we will, at our discretion, either contact you for instructions before shipping or cancel your order and notify you of such cancellation.

Please note that this policy applies only to products sold and shipped by LONJIVITA. Your purchases from third-party sellers are charged at the time you place your order, and third-party sellers may follow different policies in the event of a mispriced item.

SHIPPING POLICY

All products are considered to be “In Stock”. All orders containing only “In Stock” products are to be processed and shipped out within three business days.

RETURN/REFUND-BUY BACK POLICY

The goal of LONJIVITA is to ensure that Customers are completely satisfied with their purchases. Upon receipt of any package, it should be examined closely prior to opening the factory-sealed products’ packaging. If the order is not in satisfactory, it may be returned provided that the following guidelines are observed:

Returns for “refund” are accepted by the Company only if submitted within 30 days from the order shipment date. Returns of product for the purposes of “exchange” for other product, are accepted by the Company if submitted within 45 days from the order shipment date. Returns submitted to LONJIVITA after 45 days will only be processed at the discretion of the Company. If there is any concern about return timelines, the Customer is encouraged to contact the Company directly as soon as possible.

All products returned (other than for determination of Defects, as outlined below), must be returned unused, unopened and in resalable condition.

Defective Products: LONJIVITA strives for completely satisfaction of everything offered. This begins from the website all the way to the product selected. That said, “product defects” are carefully scrutinized by LONJIVITA. Any product which is suspected to be “defective” should be immediately returned to LONJIVITA so that Quality Control can examine the product to verify the nature of the defect and recall similar products from similar lot or batch numbers. When a product determined by LONJIVITA to be defective, or otherwise not consistent with Quality Control standards, the Company will immediately replace the product or refund the purchase price. Please DO NOT use the product. Any used or partially used product automatically voids any potential product return.

NOTE: Any products returned that do not conform to these guidelines will be sent back to the Customer at their sole expense. Remember, all returns must be submitted within the timelines established above. Returns submitted beyond these timelines will only be processed at the discretion of LONJIVITA.



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You are responsible for pre-paying all shipping costs related to the returned items to be sent. The Company does not accept shipping-collect packages.

You are encouraged to add a pre-paid tracking or delivery confirmation service to all return packages. If returned product is not received by LONJIVITA, it is your responsibility trace the shipment.

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